

# Warranty Agreement

This limited warranty applies to the following battery models PUSUNG-S, SUTEN-W, PUSUNG-R, PUSUNG-280, PUSUNG-206, POLO-S, POLO-R, POLO-L, POLO-W produced by SEPLOS (excluding test products and OEM products). SEPLOS grants the warranty described in this document to the person who purchased the product for their own use and put it into use for the first time (original purchaser).

## **1. Warranty agreement**

### **1.1 Warranty Start Date**

The warranty start date is the date started after 3 months on the invoice issued by the seller to the original purchaser.

### **1.2 Limited Product Sarranty**

SEPLOS warrants that it will be free from defects in material and workmanship for a period of 10 years from the warranty Commencement Data, subject to the exclusions and limitations described below:

5 years free warranty

1.2.1 SEPLOS warrants that the products will retain 80% of its usable

energy for 10 years from the Warranty Start Date, Or the minimum energy throughput rate (3000 cycle times) is reached, whichever occurs first, provided that the Product is operated under normal operating conditions, according to the guidance provided by SEPLOS.

Remaining capacity test:

CC/CV fully charge the battery (standard charging) with a cut-off current of 0.05C at a temperature of  $25 \pm 2^{\circ}\text{C}$ .

Retain for 30 minutes, and discharge the battery with 0.5C discharge current, discharge cut-off voltage at 2.5V. The discharge time shall be greater than 96 minutes.

1.2.2 BMS, fuse, screen and other parts are operate normally.

5 year paid warranty

Within the 5<sup>th</sup> to 10<sup>th</sup> warranty period, SEPLOS will provide free parts, and the buyer will provide freight, service charges and other costs;

Scope includes 1.2.1、 1.2.2

### **1.3 Exclusions and Limitations**

The limited warranty specified in 1.2.1 and 1.2.2 shall not apply to damage caused by the following reasons:

1.3.1 Fail to installed, repaired or operated according to the instructions

1.3.2 Products was violently crashed or impacted;

1.3.3 If use the Products at a temperature is higher than 50°C or lower than - 10°C;

1.3.4 The first purchaser failed to notify SEPLOS or SEPLOS authorized resellers of the damage within 30 days after the damage occurred;

1.3.5 The product has not been installed and operated within one month after the warranty period;

1.3.6 Inverters are not approved by SEPLOS.

1.3.7 Modify or repair the product without the prior consent of SEPLOS or SEPLOS authorized service partners.

1.3.8 In case of force majeure (For example, natural disasters, such as mountain flood, mountain flood, etc., flood, fire, earthquake, lightning or other unusual environmental conditions, war, etc.);

1.3.9 Major damage of products during transportation.

1.3.10 Changes in national or regional laws, regulations or regulations.

1.3.11 The product has not been used for more than 6 months.

1.3.12 Wear or optical defects of the product (especially scratches, stains, mechanical wear, rust or mold), as long as these defects do not affect the function of the product in any way.

1.3.13 The serial number on the product is no longer recognizable or has been changed.

1.3.14 Use in parallel or series with other brand products

#### **1.4 Other agreements**

After the expiration of the warranty period, SEPLOS can provide

customer service to the buyer (at its own discretion), and all its costs and expenses, For example, parts, labor and travel expenses shall be borne by the Buyer.

In case of disputes over the definition of product status, a third party participation is required with the following provisions:

1.4.1 Reliable third parties, such as TUV Rheinland, Intertek, UL, CQC or CGC are accepted.

1.4.2 In the following cases, the third party testing fee shall be borne by the original buyer:

Warranty can not be withdraw after the notifying of a third party participation.

The third party test results in favor of SEPLOS.

In no event shall SEPLOS be liable for consequential damages, incidental damages or penalties arising out of or in connection with the installation of SEPLOS products, and other product defects or violations, except as stated in this warranty and to the extent prescribed by law liability for sexual damages (in particular loss of profits, damage to goodwill or commercial reputation or damages for breach of contract).